



Dear Partner,

First of all, as Orange County Kemer , we wish you a successful season.

To ensure the highest level of guest satisfaction and a seamless stay for our mutual guests, we kindly request that you share the following important details with them during the booking process and prior to their arrival.

Since 2024, our hotel has been proudly serving as a family-friendly resort. Especially during July and August, we operate at high occupancy, primarily hosting Turkish guests and families with children. As our overall atmosphere is family-oriented, managing guest expectations accordingly is of great importance to us.

Our check-in time is 14:30, and check-out is 11:30. Early check-in and late check-out cannot be guaranteed due to high occupancy. We kindly ask you to share these times with your guests in advance; this helps us manage flow in our dining and common areas, ensuring every guest enjoys a comfortable and relaxed arrival and departure.

Guests seeking vibrant nightlife can enjoy **Orange Club**, located right on our property. Admission is free, and guests are welcome to bring in drinks included in their accommodation concept from our hotel bars. For a more exclusive experience, private VIP lodges, along with table and beverage services served within those areas, are available for an extra fee.

Please also note that our laundry services and premium SPA experiences—including massages and specialized treatments—are offered as extra-charge services outside of our standard concept. We highly appreciate your support in communicating this to your guests beforehand to guarantee a seamless and pleasant stay

Our hotel does not offer valet parking, and our on-site parking space is limited. Parking is subject to availability and cannot be guaranteed.

We highly recommend sharing the above information with your guests before booking and departure. This will help manage their expectations accurately and ensure the highest level of guest satisfaction during their stay.

Thank you for your continued dedication and valued cooperation.

Wishing you an outstanding and highly prosperous season.

